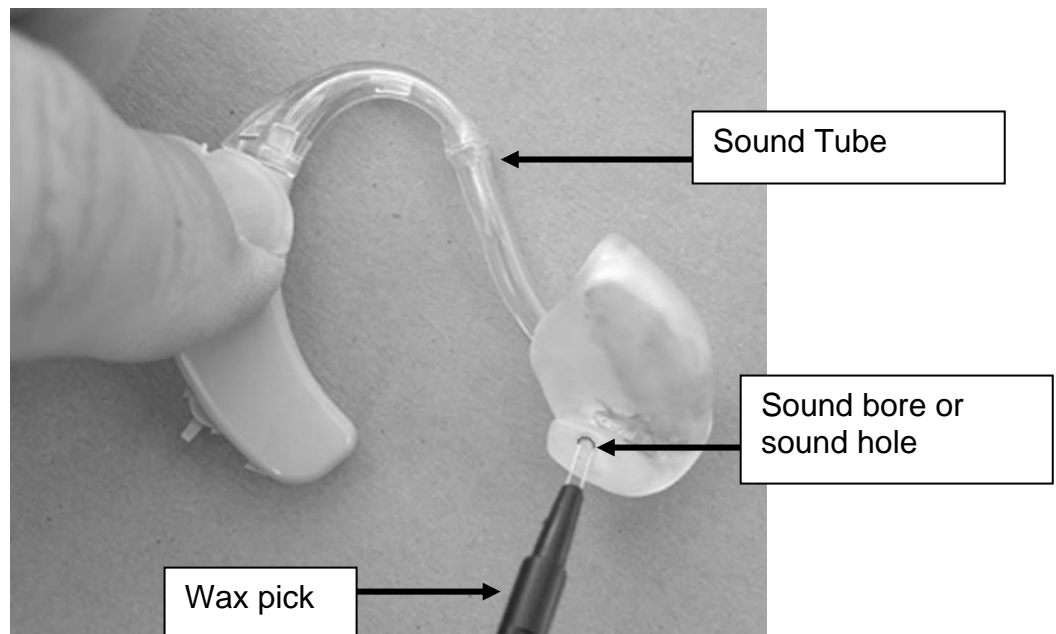


# Cleaning Your BTE (Behind The Ear) Hearing Aid

## How to keep your hearing aid working

Wax blocking the sound outlet of the hearing aid is a very common reason for aids to stop working. Sound simply cannot get out of the hearing aid and into your ear.

A simple cleaning procedure every time you change your battery will prevent this.



1. Locate the sound bore or hole, which radiates sound into your ear at the tip of the ear canal of the aid (see above).
2. Using a wax pick, which is a small plastic rod with a wire hook, gently remove all of the wax that is in the sound bore. This will allow your aid to work properly.